## You have just purchased a high quality product produced entirely in Italy.

Reading this manual is very important to guarantee correct functioning of the product in regards to safety and servicing of the machine.

The correct installation and set up of initial parameters is vital and therefore reserved for technicians that have been authorised by the manufacturer, the same is true for periodic maintenance.

Cleaning is fundamental for safeguarding safety and product operation, it must be carried out periodically to guarantee long product life and for people and machine safety.



#### WARNING FOR THE CORRECT DISPOSAL OF PRODUCT WASTE

Waste disposal of electric and electronic appliances (RAEE) as per Legislative Decree 49/2014 implementation of the European Directive 2012/19/EU.



At the end of its working life, the product must not be disposed of with household waste but be taken to a special differentiated waste collection center or to a dealer providing this service.

To dispose of the device separately allows to avoid potential negative consequences for the environment and human health deriving from inappropriate disposal and it promotes recycling of the materials of which it is composed.

As a reminder of the need to dispose of appliances separately, the product is marked with a crossed out wheeled bin.

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## 1. SAFETY WARNINGS



Do NOT use fuels that are different from those instructed by the manufacturer.



DO NOT use any flammable liquid to light the boiler.



DO NOT light boiler if glass is damaged and do not, for any reason, open the fire box door while operating.



Only clean the glass and painted parts with boiler cold, using a specific cleaning detergent, NOT abrasive or corrosive, with a cotton cloth.



The machine must ONLY be installed by qualified personnel, certified in conformity with current rules and regulations.



DO NOT unplug the stove if there are flames in the fire pot.



Take care when the boiler is functioning: the hot parts (glass, handle, etc...) they may cause burns. Keep out of reach of children.



Remove power from the machine before any kind of maintenance or cleaning.



DO NOT place hands inside the tank during functioning.



Never throw unburnt pellets into the tank: it is a fire hazard.



Never throw pellets manually into the fire pot, especially if there are flames or hot ashes.



Unpleasant smells during functioning may be caused by the type of pellets used.



Possible noises during functioning are normal, caused by the settlement of assembled parts



Store bags of fuel at least 1 metre away from the boiler, in a dry and sheltered part of the home.

DO NOT EXCEED THE PERCENTAGE OF 60% OF CORN IN THE MIXTURE WITH WOOD PELLETS. Other finely chopped fuels (for example: olive pits, shells, etc..) can be used alone, "not mixed" with wood pellets, but they must have a minimum diameter of 4mm (to be used only in stoves with biomass burner).

WARNING: (see UNI10683 standard)

One must always guarantee a natural force draught in the flue between 6 and 8 Pa, to avoid that, if the electric power should go out unexpectedly or adverse environmental conditions should arise, the room may be filled with smoke or electric components overheat.

## **SPECIAL WARNING**



Improper flue draught, excessive humidity in the fuel, or an elevated ash residue in the combustion chamber may cause THE STOVE TO NOT START AND IS NOT A RESULT OF A DEFECTIVE PRODUCT.



In case of no switch-on, clean the crucible before restarting the boiler.



Check that the aeration of the machine installation is always correct (UNI10683 and UNI7129 Standard)

## 2. PRODUCT DESCRIPTION

This model of boiler is equipped with an **innovative and patented biomass burner** that is capable of burning not only wood pellets, but also biomass (maze, grape seed, etc...).

An automatic cleaning system, controlled by an electronic control box, always keeps the burner clean and obtains great efficiency and reliable use. The modulating operation varies according to the boiler temperature that has been set and results in optimal environment heating. During initial start up phase (approximately 10 min.) the burner automatically fills with fuel, while the resistors, heating up, ignite the flame. Once flame has been detected by the combustion fume sensors, normal operation begins and, thanks to the microprocessor, fuel intake can be changed, obtaining flame modulation. The electronic box controls continually check temperature sensors, electric motors, and safety devices, in case of anomalies, it will stop functioning and signal it on the display (see alarm code paragraph). Room heating is guaranteed by a circulator mounted inside the boiler that will start once the temperature reaches 55°C. Below this temperature the boiler activates the anti-condensing function, therefore stopping the circulator.

Production of domestic hot water is guaranteed by a motorised deflector valve, also fitted inside the boiler, and managed by the boiler probe that signals the position and ensures the hot domestic water boiler has priority.

# 3. PELLET QUALITY

There are various types and qualities of pellets on the market and it is important that the ones you use are not of abysmal quality. A poor, cheap quality pellet could contain glues, resins or chemical substances that could seriously jeopardise the functioning and the safety of the product, by inciting blockage of ashes and smoke discharger, forming corrosive gas, reducing machine performance, release polluting substances into the atmosphere and window incrustation. Regulations on this matter have established that products using this type of fuel must be fed with good quality pellets, compact and not very powdery. We recommend that you ask your retailer for a suitable type of pellet, that are in compliance with DIN51731 standards or M7135 standards including any updates.

The characteristics of wood pellet that should be used are: of a 6÷8 mm diameter, approx. 5÷20 mm length, have an 8% humidity and a heating potential of 18200 KJ/Kg.

The manufacturer does not assume any responsibility for the use of poor quality pellets and therefore the is non responsible if the boiler malfunctions as a result.



Store pellets at least 1 metre away from the boiler in a dry and sheltered part of the home.

## **SETTING THE FUEL**

Before switching the appliance on, select on the display the kind of fuel you are going to use:

- Select "fuel 1" to use certified wood pellets (DIN PLUS / ö-Norm M7135) or good quality wood pellets having a low humidity value (<13%) and a low ash residual.
- Select "fuel 2" to use non-certified wood pellets (for example made with bark and branches) having a high humidity value (>13%) and a high ash residual.
- Select "fuel 3" to use a corn (humidity max 15%) mixed with wood pellets.
- Select "fuel 4" to use a biomass fuel: corn mixed with wood pellets, finely chopped (∅4mm minimum) or whole olive pits, almond/hazelnut/pine nut husks ( ∅4mm minimum), pelletized vine pruning, cherry pits (∅4mm minimum), miscanthus pellets, agripellets.
- List "fuel 5" remains available for the technician/dealer to set particular fuels that are not mentioned in the above list.

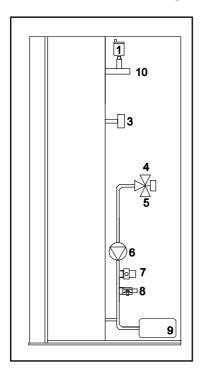


In order to obtain a correct functioning and a high efficiency of the stove, it is necessary to select the most suitable fuel list.

In order to obtain a correct functioning and a high efficiency of the stove, it is necessary to select the most suitable fuel list. All chopped fuels (olive pits, husks, etc..) must have a minimum diameter of 4mm.

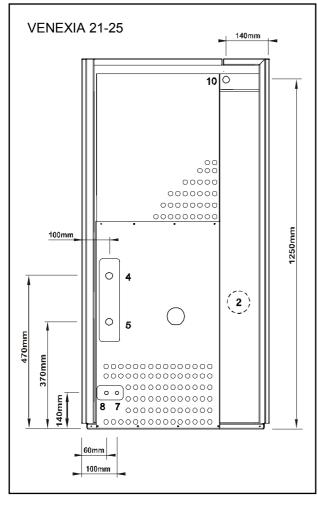
# 4. DIMENSIONS AND HYDRAULIC FITTINGS

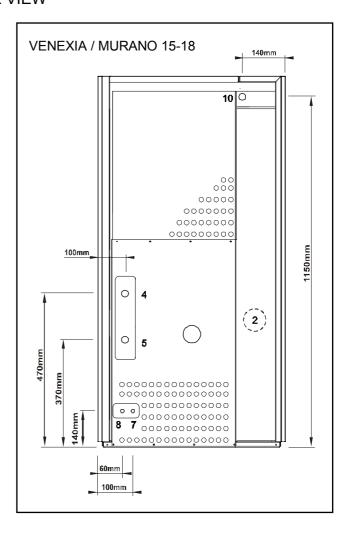
# SIDE VIEW



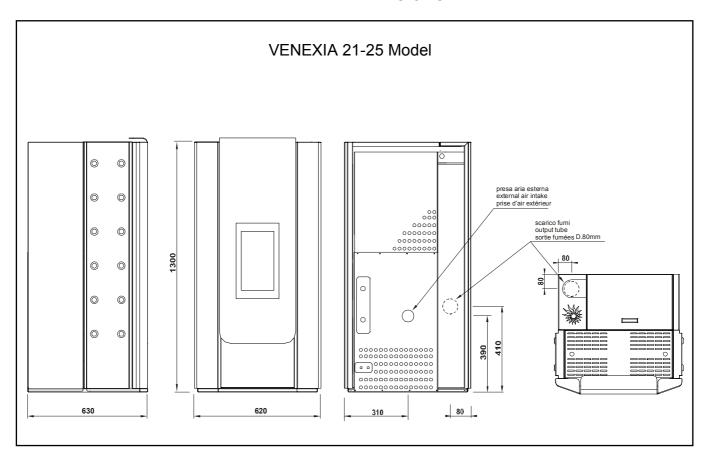
- 1- Automatic air vent
- 2- Smoke discharge Ø 80mm
- 3- Safety pressure switch
- 4- System return 3/4"
- 5- Boiler return 3/4"
- 6- Circulator
- 7- Safety valve discharge 3Bar
- 8- Boiler discharge cock
- 9- Expansion tank
- 10- System flow 3/4"

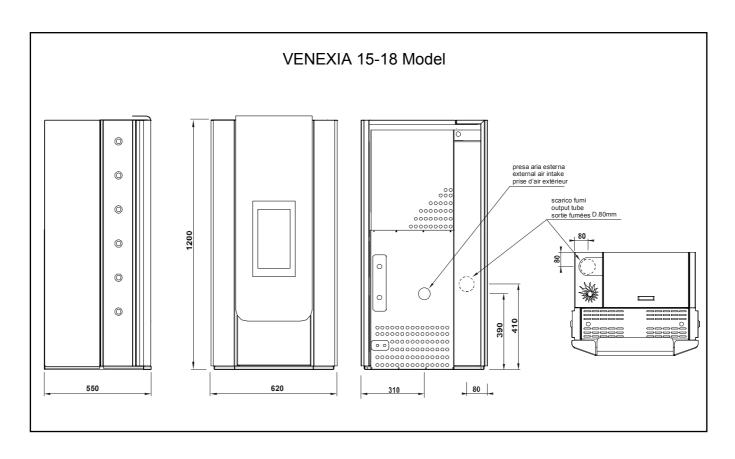
# **REAR VIEW**

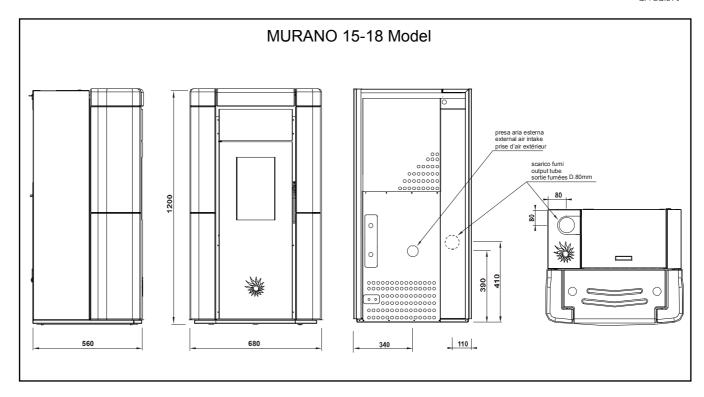




# **EXTERNAL DIMENSIONS**







# **5. TECHNICAL DATA**

MODEL	UNIT OF MEASURE	VENEXIA - MURANO 15	VENEXIA - MURANO 18	VENEXIA 21	VENEXIA 25
HEAT INPUT (wood pellet fuel)	kW	16,5*	18,4*	20,8*	24,5*
NOMINAL HEAT OUTPUT (wood pellet fuel)	kW	15,4*	17,0*	19,3*	22,6*
POWER OUTPUT TO WATER (wood pellet fuel)	kW	13,6*	15,3*	17,5*	20,5*
COMBUSTION EFFICIENCY (EN303-5) (wood pellet fuel)	%	93,3*	92,5*	92,0*	92,0*
CO EMISSIONS (refer to 10% O2)	%	0,013	0,017	0,012	0,019
PPBT 13% O2	mg/mc	13	12,5	21,6	25,5
FUEL		wood pellet - biomass			
CONSUMPTION AT FULL POWER (pellet fuel)	kg/h	3,4 max**	3,8max**	4,4 max**	5,0 max**
PELLET TANK CAPACITY	Kg	21	21	32	32
HEATED VOLUME	m3	180-430***	180-470***	300-540***	300-640***
SMOKE OUTLET DIAMETER	mm	80	80	80	80
MAXIMUM SMOKE TEMPERATURE	°C	160	160	160	160
ELECTRICAL POWER SUPPLY	٧	V230~ / 50Hz	V230~ / 50Hz	V230~ / 50Hz	V230~ / 50Hz
MAXIMUM ABSORPTION	Α	3	3	3	3
AVERAGE OPERATING ELECTRICAL POWER	w	130	130	130	130
MAXIMUM ELECTRICAL POWER	W	700	700	700	700
MAXIMUM BOILER TEMPERATURE	°C	80	80	80	80
MAXIMUM HOT WATER TEMPERATURE	°C	65	65	65	65
MAXIMUM OPERATING PRESSURE	bar	3	3	3	3
BOILER WATER CAPACITY	It	32	32	52	52
BOILER CLASS (EN303-5)		3	3	3	3
BOILER NET WEIGHT	kg	220-250	220-250	270	270
LOW VACUUM	Pa	6	6	6	6

<sup>\*</sup> The fire box, nominal power and the performance are measured by means of laboratory test in optimal installation conditions.

<sup>\*\*</sup> The data has been taken from laboratory test in optimal conditions. The hourly consumption can vary depending on the type of pellet used and installation made.

<sup>\*\*\*</sup> The heated volume is subject to variation depending on the installation conditions, the type of insulation of the home and the outdoor climatic conditions relating to the geographical position

## 6. HYDRAULIC CONNECTION

In order for the boiler to work correctly it must be suitably connected to a heating system. It is reminded that installation must be carried out by trained personnel or companies according to MD 37/90. The manufacturer declines any responsibility for installations not carried out correctly or by unqualified personnel. For installation please refer to UNI7129 and UNI10412 (and any relative updates) Standards.

For a correct installation, verify that the hydraulic system is not leaking, thus jeopardising the functioning of the generator and its integrity. In this regard, the installing company must adopt the solutions it considers necessary in order to avoid that the thermal exchange surfaces of the boiler can, in time, suffer limestone type incrustation, sludge, iron residues from the system and anything else foreign to the heating water. This will enable optimising the thermal yield and functioning safety of the generator and of the system. We strongly recommend installing a softener on the cold water inlet for system load and a mesh filter on the boiler piping to the filter larger impurities.



COMPLETELY BLEED THE HEATING SYSTEM AND THE BOILER AT EVERY FILLING.



CONNECT THE SAFETY VALVE DRAIN AND BRING IT OUTSIDE THE BOILER.



A DIRT SEPARATOR WITH MAGNET MUST BE INSTALLED ON THE RETURN CIRCUIT TO PROTECT THE BOILER'S INTERNAL COMPONENTS, AS THE ELECTRONIC CIRCULATOR, FROM IMPURITIES AND FERROUS PARTICLES.

ALTERNATIVELY, WE RECOMMEND YOU TO USE A HEAT EXCHANGER TO SEPARATE THE BOILER'S WATER FROM THE CIRCUIT'S WATER.



INSTALL AN ANTI-CONDENSATION VALVE, WITH SETTING AT 55°C, AS CLOSE AS POSSIBLE TO THE BOILER.

If the production of domestic hot water is envisioned, installer a domestic boiler holding at least 80 litres for good boiler functioning.

The boiler is provided with an 8 litres expansion tank that, should it also be insufficient for the system, another of adequate measure must be installed. Below is the calculation to determine the necessary capacity of the expansion tank:

$$Ve = \frac{Ce \cdot (Vi+Vc)}{(1-\frac{Pi}{Pf})}$$

$$Ve = volume expansion Ce = expansion coefficien Vi = liters of water plant Vc = liters of water boiler Pi = precharge pressure Pf = pressure relief valve$$

Ve = volume expansion

Ce = expansion coefficient

Pf = pressure relief valve

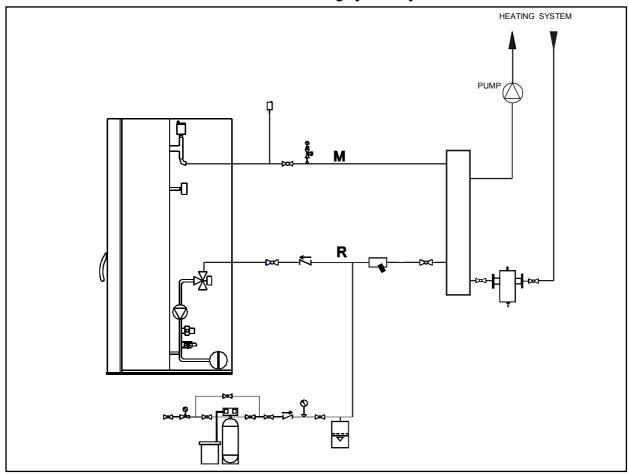


Should the existing expansion tank be insufficient provide an additional tank.

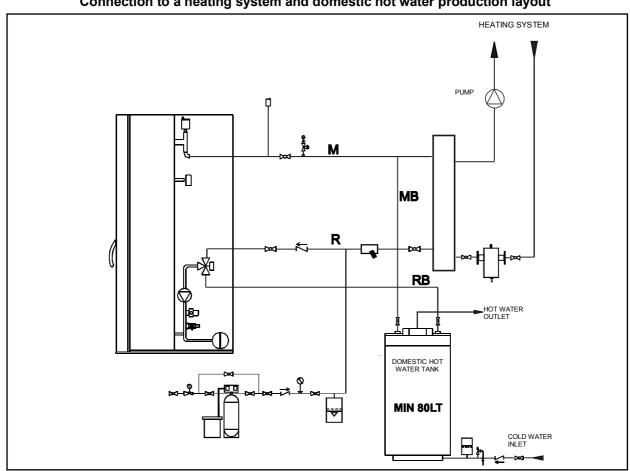
Max temperature	Expansion coefficient
40	0,0076
50	0,0118
60	0,0168
70	0,0224
80	0,0287
90	0,0357
99	0,0432

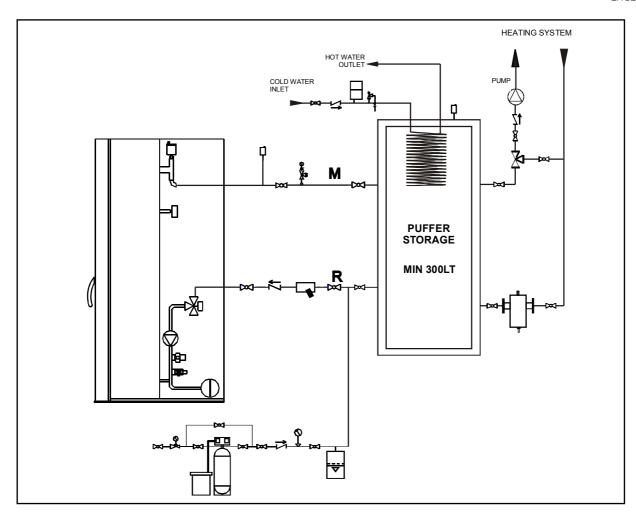
# **CONNECTION LAYOUT**

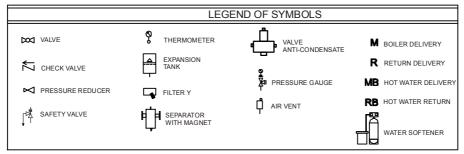
# Connection to a heating system layout



# Connection to a heating system and domestic hot water production layout









INSTALL AN ANTI-CONDENSATION VALVE, WITH SETTING AT 55°C, AS CLOSE AS POSSIBLE TO THE BOILER.



INSTALL A THERMOSTATIC MIXER AT THE HOT SANITARY WATER EXIT.

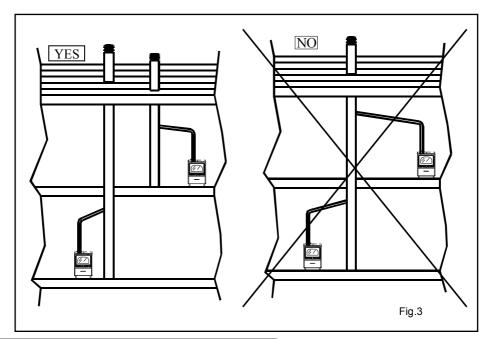


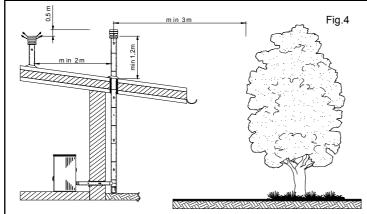
INSTALL A SAFETY VALVE CALIBRATED AT 6 BAR AT THE COLD WATER INLET TO AVOID ANY STRAIN OF THE SANITARY WATER TANK.

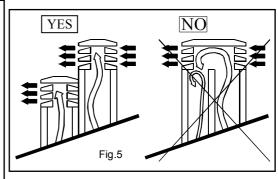
## 7. GENERAL RULES FOR CREATING THE FLUE

A few simple, yet important, rules to follow for safe constructing a flue are here explained (for further information, please read the UNI 10683 regulation).

- Safe and correct pellet boiler operations depends on the connection to a single and independent flue. No other fireplace, stove, boiler, aspiring hoods, etc., are to be connected to the same flue (see fig.3).
- This machine needs to expel products resulting from combustion via a vertical flue that has a suction pressure between 6 and 8 Pa, in order to constantly guarantee the expulsion of smoke, even with the absence of electric power or adverse conditions.
- The part of the flue that extrudes from the roof or remains in external contact must be covered with tiles or at least well insulated.
- The stack must be wind resistant, with an internal section that is equal to that of the chimney, a useful section at least twice the size of the chimney, and protect from any rain coming in.
- Any other building, plants or other obstacle that are higher than the roof must be positioned at least 3 m away from the stack.(see fig.4).
- Whenever using two flues with parallel exits, raising the flue against the wind by one element is recommended (see fig. 5).
- The flue section must be uniform, with smooth walls that do not become more narrow, curves must be regular and continuous.
- It is advisable that the smoke conduct has a solid material and eventual condensation collecting box, positioned under the smoke conduct intake, so that it is easily accessible and can be inspected from the airtight door.







## 8. ELIMINATING FUMES DISCHARGE

Fumes discharge must comply with regulations in force and must therefore be brought above the roof. The discharge tube must be made out of smooth steel with silicon washers and not be corrugated flexible type. Furthermore it must be positioned externally and not in closed or semi-closed spaces. For example: garages, narrow corridors, under closed roofs or any other place where fumes may collect in case of leaks. When connecting the boiler to a flue, make sure, with a professional chimney sweep, that the flue is perfectly whole.. Oppositely it is absolutely obligatory to encase the existing flue with material which is suitable enough to ensure correct functioning (see fig.7) The flue must not lean against the fan. It is necessary to assess the layout and structure of the house once the flue has been installed via walls and the roof, to ensure that installation has been done correctly and is in conformity with fire safety regulations. You should also check: the internal section of the flue, that there are no obstructions or material used to build it, the height, the fittingness of the stack and the possibility to realise vent holes.

#### TYPE OF TUBES USED FOR FLUES

Rigid painted steel tubes (at least 1.5 mm thick), or stainless steel ones (at least 0.5 mm thick), can be used. The male/female coupling collars must be superimposed by at least 40mm.

#### DIAMETER OF THE FLUE TUBE

The diameter of the tubes depends on the type of system. The boiler has been designed for tubes with an 80mm diameter, as shown in the table, however in some cases 100mm is advisable. If 100 mm diameter tubing is necessary, connect it to the boiler using a "T" pipe connection using a Ø 80 - Ø 100 pipe fitting. (see fig. 8)

FLUE	DIAMETER	OPINION
Tube length less than 5 m	80 mm	Correct
Tube length more than 5 m	100 mm (min)	Mandatory
For installations at an altitude of more than 1200 m a.s.l.	100 mm (min)	Recommended

Note: for each 90° curve add 1 m and for each 45° add ½ m. The lengths indicated on the table are only relevant for the vertical portion.



## Horizontal parts must not exceed 2 m in length.

It is PROHIBITED to install air locks or valves that could obstruct the passage of smoke.

It is obligatory to use a "T" connection tube (see fig.8) with an inspection plug, as a connection between the boiler and the flue, which will allow both the collection of soot that is deposited inside the tubes and periodical cleaning of the flue, without the need to dismantle. Since the fumes are under light pressure, ensuring that the plug for cleaning the flue is perfectly airtight is mandatory and it must be the same after each inspection. One must remember put it back as it was originally and check the condition of the gasket. Verify that the various tubes are connected properly, as instructed by the manufacturer.

It is strongly advised not to place tubes horizontally, but if absolutely necessary make sure they are placed with an angle of at least 5%.

If a traditional flue is used it is possible to connect without the need for a "T" connection tube but you must check that the flue has a bow for collecting ash.

It is advisable connect to the boiler with a horizontal track that is not more than 1m long.

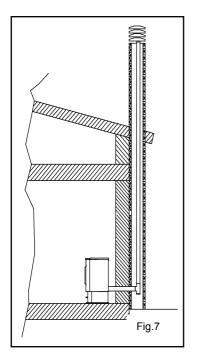
If proper tube lengths are obeyed, the flue should have a draught between 6 and 8 Pa.

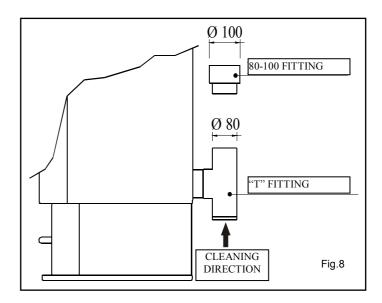
Do not change flue tube size in the middle of the route and especially after a bend or a horizontal portion. Verify that there are no constrictions in the discharge conduit or in the flue.

#### INSULATION AND DIAMETER OF HOLES IN WALLS OR ON THE ROOF

Once the position of the boiler is established and that you have checked that the place of installation is ideal, it is then necessary to make the hole for passing tubes through the wall. This can vary according to the type of installation, the diameter of the flue tube and the type of wall or roof that it must pass through.

N.B.: if the floor can not support the weight of the boiler, position a sheet platform of the correct size with insulation applied on the floor (rock wool) and with a nominal density greater than 80kg/mc.





#### END PART OF THE FLUE SYSTEM

The stack must not be installed in spaces that are closed, poorly ventilated or, in general, where fumes may collect.

It is necessary to check that there are no flammable elements (plants, wood) or elements that could be visually damaged (walls, windows) within 3m of the flue.

WARNING: Seeing that regulations regarding installation of pellet fuelled boilers are constantly being updated, ask ones installer for eventual changes.

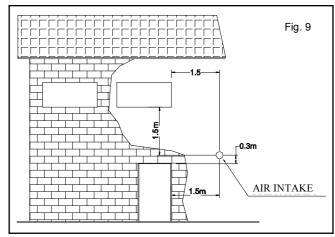
## 9. OXIDISING AIR INTAKE

Oxidising air can be taken from the atmosphere as long as there is sufficient ventilation, otherwise it is necessary to take it from the outside: in this manner it is possible to guarantee an optimal combustion without having to open air intakes in the room. For both cases please refer to the installation regulations in vigour (UNI 10683 and UNI7129) to avoid health risks of those who in the room where the machine has been installed.

Do not use flexible tubes and place a grid over the entrance (external) of the tube in order to stop alien elements entering the system which could jeopardise the correct functioning.

#### MINIMUM DISTANCES FOR THE POSITIONING OF THE AIR INTAKE

For correct and safe positioning of the air intake (see fig.9) where the minimum distances for any opening are indicated. It is important to consider possible wall outlets from other machines or kitchen aspiration hoods.



## 10. ELECTRICAL CONNECTIONS

All machines are equipped with power cables, for which, in case of the need for replacing, an authorised technician must be used.

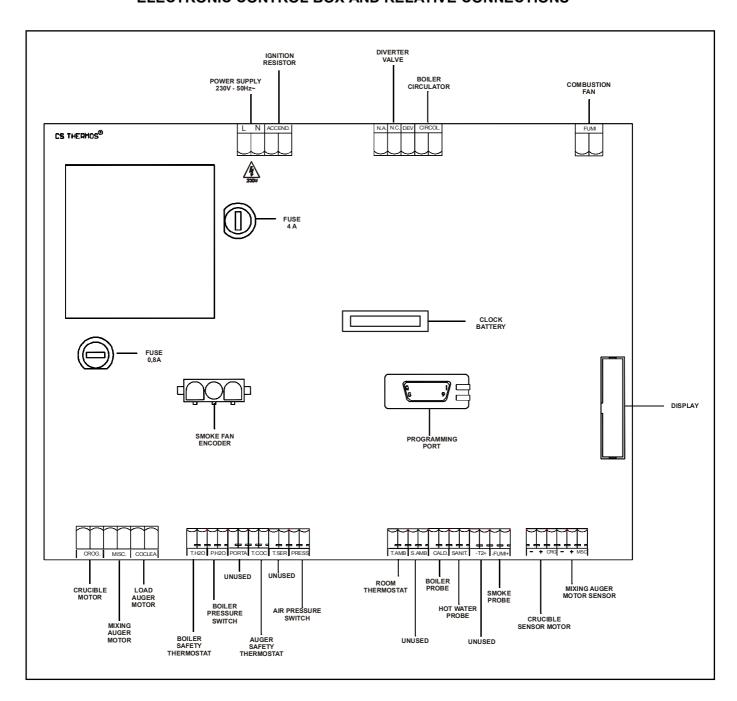
Before connecting to the power supply, check that:

- the electric plant has been fitted with a 6A magnetothermal switch
- the characteristics of the plant are sufficient enough to satisfy what is indicated on the machine characteristic plaque (electric power, nominal voltage etc...)
- that the plant has a sufficient earth connection according to nominal regulations in vigour (earth connection is obligatory by law)
- the power cable should never. at any point, overheat 50°C above room temperature: If a direct connection is
  desired, it is necessary to use an omnipolar switch, with a minimum opening between contacts of 3mm, that
  has been designed for the electrical charge indicated on the plaque and must correspond to regulations in
  vigour. the earth wire, brown/green, should not be interrupted by the switch. The plug or omnipolar switch
  must be readily accessible once the machine has been installed



Disconnect the power supply when not using the machine for a prolonged period of time. The manufacturer declines all responsibility if the above indicated anti-injury regulations are not respected.

## **ELECTRONIC CONTROL BOX AND RELATIVE CONNECTIONS**





IF USING THE HOT DOMESTIC WATER BOILER CONNECT THE PROVIDED PROBE



CHECK THAT THE CONNECTION OF THE ROOM THERMOSTAT IS "CLEAN CONTACT" TO AVOID DAMAGE TO ELECTRONIC CONTROL BOARD

## 11. PRELIMINARY CONTROLS BEFORE THE FIRST START UP

N.B.: if the floor cannot support the weight of the boiler, position a correctly sized, at least 4mm thick, sheet platform with insulation applied on the floor (rock wool) and with a nominal density greater than 80kg/mc.

MANDATORY GUIDE LINES FOR THE SAFETY OF PEOPLE; ANIMALS AND OBJECTS.

The following information is about a number of obligatory general regulations for a correct installation, and is intended for the installer.

- It is recommended to place insulation between the floor and the touching points of the machine with a sheet at least 2mm thick and a diameter at least 50mm greater than the area occupied by the machine, if the boiler is installed on a wooden floor.
- The flue tubing must not have a diameter that is less than 80 mm.
- Leave a space of at least 50mm between the rear of the boiler and the rear wall, to ensure correct air intake
- Leave a space of at least 70cm around the sides of the boiler, to ensure easy maintenance.
- Should the machine be installed close to flammable or combustible walls, keep a safe distance of 30cm from the rear and sides of the machine. Avoid leaving any type of flammable or combustible materials within 1m of the heat waves from the glass window situated on the front of the machine.
- Check for a correct level of combustible load inside the crucible.
- Completely bleed the heating system before starting the boiler.
- Verify that the safety valve drain has been conveyed outside the boiler.



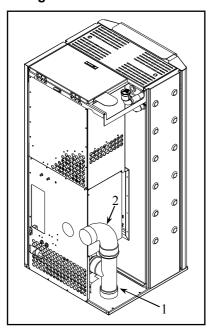
For the first few minutes that the machine operates (for the first time) it may be possible to smell paint this is normal Aerate the room with the boiler operational.

# **MAKE A FLUE GAS OUTLET**

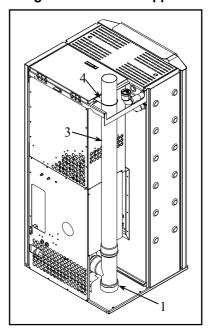
Perform the following actions, as shown in the figures below:

- Connect an ash collector "T" tube to the exhaust motor (1)
- Install a 90 ° bend (2) to obtain the flue outlet on the rear side
- Install a straight tube (3), taking care to break the pre-cut on the top (4), to obtain the flue outlet on the upper side.

Flue gas outlet on the rear side

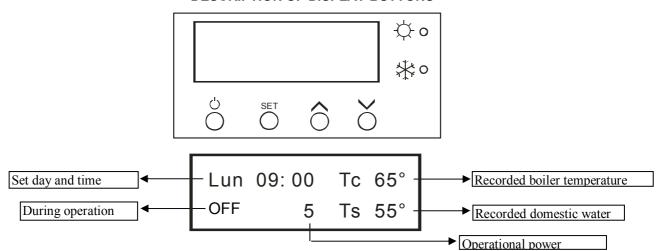


Flue gas outlet on the upper side



# 12. CONTROL PANEL DISPLAY

## **DESCRIPTION OF DISPLAY BUTTONS**



**Key** • turns the boiler on and off in manual mode (keep pressed for 2 sec.), eliminates alarms and exits programming.

Key SET - changes the screen and confirms set data

**Key** - key for increasing values being set

**Key** - key for decreasing values being set

## **MEANING OF LED LIGHTS**

SUMMER	The "permanently" on LED indicates the hot domestic water boiler is satisfied.  The "flashing" LED indicates the boiler is heating the hot domestic water boiler.
WINTER	The "permanently" on LED indicates the heating system is not requesting heat.  The "flashing" LED indicates the heat request from the heating system.

# 13. OPERATIONAL PHASES

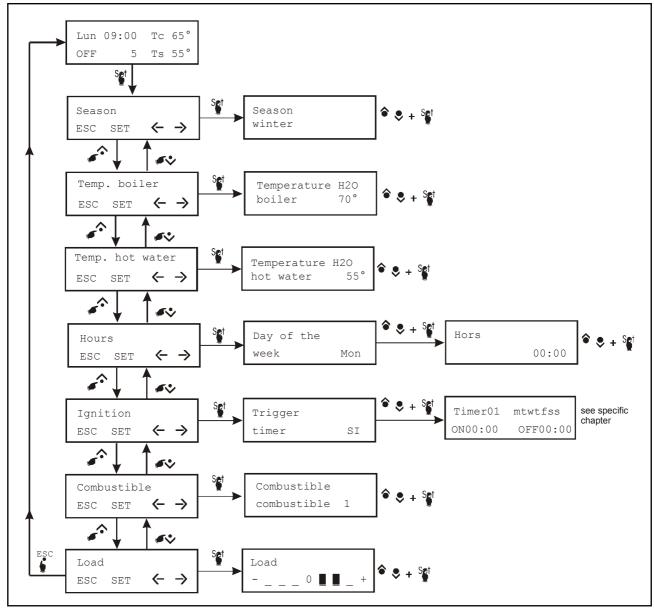
DISPLAY	MEANING
Clean.	Pre-ventilation and safety controls phase, with fire pot cleaning before loading fuel.
Charged	Start-up phase with fuel load in the burner while supplying power to the resistors at the same time.
Pause	Pause while awaiting flame.
St. fire	Waiting phase during which the start-up must take place.
Stabil.	Stabilisation phase, after the flame has started, with a medium size load of fuel.
fire	Burner operational adjustment phase where power can varies from 1 to 6
Turn off	Timed turn off phase associated to an interruption in the fuel for fire pot cleaning and waiting for the flame to be totally extinguished.
Off	Turned off status until there is an following request for heat
Stand by	Switch-off for reached heating and domestic hot water temperature



IN CASE OF AN ALARM, WAIT FOR THE END OF THE TURNING OFF PHASE

## 14. PROGRAMMING

# MAIN SETTINGS Use the keys as instructed to access the desired setting



1

Using biomass fuels (maize, grape seed, other) it is important to mix them properly to ensure that the boiler works correctly.

DO NOT EXCEED THE PERCENTAGE OF 60% OF CORN IN THE MIXTURE WITH WOOD PELLETS. Other finely chopped fuels (for example: olive pits, shells, etc..) can be used alone, "not mixed" with wood pellets, but they must have a minimum diameter of 4mm.

To correctly mix fuels it is recommended to weight them on scales with a precision of at least 100 g, and mix them together in a single external container, not inside of the boiler, because that would not create an homogenous mixture.

The menu "LOAD" allows to vary the quantity of combustible to be loaded and it is subdivided into 3 levels of increase (+) and 3 levels of decrease (-): each level consists of 0,2 seconds, therefore a total of +/- 0,6 seconds. Any variation made remains in permanent memory and it is simultaneously programmed on all 6 power levels of the stove.

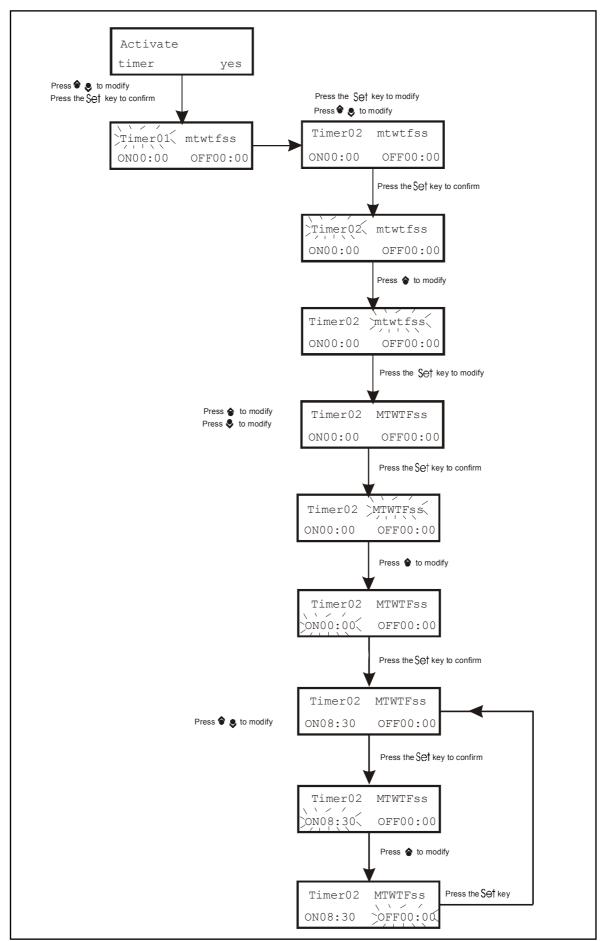
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Before selecting on the display the type of fuel to be used make sure that it is the same as what is already in the stove tank.

## **AUTOMATIC START-UP PROGRAMMING**



## Turning off for each time slot must not terminate after 23:59 of that day



# 15. ALARM CODES

For your own safety do not tamper or modify any of the machine's components: the manufacturer does not guarantee the normal operation, that as a result may be very dangerous. In case of malfunctioning, difficulties, or whenever a safety device is activated, it is important to contact authorised personnel. All operations must take place when the boiler is cold and disconnected from the power supply.

DISPLAY	MEANING
Motor flue gas	Non working fumes motor: contact an authorised technician
Auger motor 1	The horizontal fuel loading auger is not turning: verify if the fuel tube is clogged or contact an authorised technician
Crucible	The burner fire pot does not rotate: clean the burner and restart or contact the authorised technician
1 heat.elem.KO	One of the resistors is not working: contact an authorised technician
2 heat.elem.KO	Both resistors are not working: contact an authorised technician
heat.element KO	The resistors are continually supplied with power: contact an authorised technician
gas probe	The fumes temperature probe is interrupted or disconnected: contact an authorised technician
room probe	The room temperature probe is interrupted or disconnected: contact an authorised technician
Thermost. boiler	Intervention of the boiler safety thermostat: clean the inside of the stove, reset the thermostat and restart the stove
Thermostat auger	Intervention on the part of the fuel auger safety thermostat: clean the inside of the stove, reset the thermostat and restart the stove
Pressure switch	Air pressure regulator is not working: contact an authorised technician
system error	Internal error of the electronic control box: turn stove off and restart it
black out	Loss of electric power: clean the burner and restart
Failed ignition	Failed start-up: clean the burner and restart
f. turn-off	Flame turns off while operating: clean the burner and restart
Over heating gas	Overheating of combustion fumes: clean the stove completely and restart.
Cont. operation	Malfunctioning of pellet loading motor: contact an authorised technician.
Boiler probe	Boiler temperature probe interrupted or disconnected: contact an authorised technician.
Hot water probe	Domestic hot water temperature probe interrupted or disconnected: contact an authorised technician.
H2O Pressure	Hot water pressure below 0.5 bar: fill the system with water or call the authorised technician.
Filling	The filling of the fuel tank has not occurred within the pre-set time: check loading auger and fuel availability. Call the authorised technician.
Pellet sensor	One of the fuel level sensor does not work: call the technician.
service	Stove maintenance warning: contact an authorised technician



TO RESTORE BOILER FUNCTIONING KEEP THE KEY ( ) PRESSED FOR 3 SECONDS

## 16. CLEANING AND MAINTENANCE

To ensure correct functioning and maximum efficiency of the boiler, carry out the following cleaning and maintenance operations.



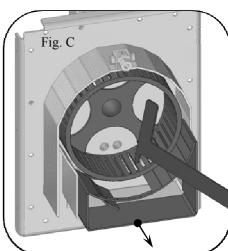
THE FOLLOWING OPERATIONS MUST BE PERFORMED WHEN THE BOILER IS COLD, AT LEAST ONCE A WEEK AND WITHOUT ELECTRICAL POWER

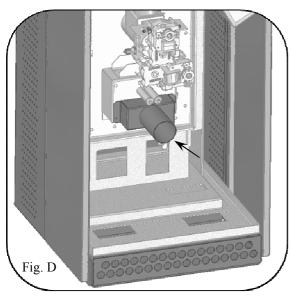
#### **BIOMASS BURNER**

In order for the stove to work correctly it is important to keep the burner as clean as possible and free of any combustion residue. At least once a week extract the flow nozzle by loosening the locking screw with the supplied hex wrench (fig. A) and remove all of the ash and unburned residue inside the burner (fig. B) using the flexible pipe supplied (fig. E) to connect to your vacuum cleaner. To remove any encrustation, scrape the inside of the wheel holes (fig. C) with the tip of the supplied accessory (fig. F), remove and empty as well the collecting container placed underneath the cast-iron wheel. Finally vacuum the air combustion duct (fig. D) behind the burner. Having performed the cleaning, make sure to replace the front panel of the burner correctly, screwing the locking screw until it's limit stop.

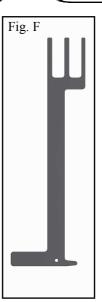










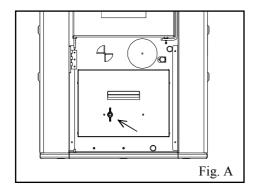


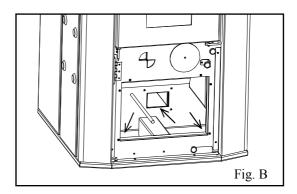
ALWAYS KEEP THE HOLES OF THE ROTATING WHEEL CLEAN AND FREE OF ANY COMBUSTION RESIDUE. THE CLEANING FREQUENCY HAS TO BE APPROPIATE TAKING CARE TO THE WORKING HOUR OF THE MACHINE AND TO THE CHARACTERISTICS OF THE COMBUSTIONS RESIDUE (HIGH PERCENTAGE OF ASHES OR PRESENCE OF DEPOSITS).

#### **ASHES DRAWER**

Weekly switch-off the boiler and proceed as follows:

- Open the door under the hearth, unscrew the nut and remove the ashes drawer with care. Empty out all the ash taking care that there are no hot ashes (fig. A).
- Carefully remove all ash from the bottom to avoid malfunctionings (fig. B).
- Place the ash drawer back into its place an tighten the wingnut until the gasket is fully in place.

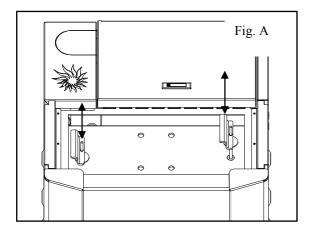


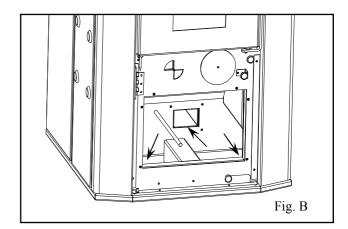


## **FLUE GAS TUBE**

At least once a week, remove the protection top panel and lift a few times the two cleaning levers on the sides of the boiler (Fig. A), in such a way as to drop all the ash in the ash drawer below.

At this point remove the ash drawer, taking care to remove as well all of the ash on the bottom of the boiler and above the cavity of the exhaust motor (Fig. B): to do this, connect the supplied flexible hose to your vacuum cleaner.





#### **HEARTH DOOR SEAL**

Frequently check the conditions of the seal fastened along the internal border of the hearth door to ensure air tight closing.

Note: verify seal hold by placing a sheet of paper between the closed door and the frame: when trying to remove it, make sure that it is possible but difficult. If this is not the case, contact an authorised Service Centre to have the seal replaced.

#### **HEARTH DOOR GLASS**

The glass mounted in the hearth door is ceramic, and therefore resistant to high temperatures. To clean, use a non abrasive dry cloth with specific liquid for glass cleaning.

Should it be damaged (e.g. chipped) it is recommended to have it replaced immediately by an authorised technician before starting up the machine



DO NOT attempt to repair damaged glass: as there is a risk of explosion during functioning!

#### **FLUE**

To ensure that the machine works well, at least once a week, open, and when needed, clean the "T" at the base of the fumes conduit and the horizontal portion of tube, if there is one.

The vertical fumes conduit and the entire flue must be checked and cleaned at least once a year. We recommend the use of a specialised technician for a thorough and professional cleaning.

#### **COMBUSTION AIR INTAKE**

Monthly inspect the air intake tube positioned under the start-up resistors to ensure it is not blocked by any foreign material. If required, remove or suck out the dirt.

#### **GENERAL END OF SEASON CLEANING**

Every two months empty the pellet tank and clean out all accumulated saw dust.

After use, at the end of the season, clean and check all the parts indicated above, remembering to disconnect the power supply of the boiler for increased safety.

It is advisable to check and clean the machine at least once per year by an authorised technician to ensure correct functioning.



It is recommended, when required, to check lubrication of the fuel loading auger bronze bearings.